

# **Dominion Electronics**

## **Rabbit Products – Return and Repair Policy**

### **Hardware Products**

Rabbit Semiconductor warrants these hardware products against defects in workmanship and material for a period of 90 days from the date of purchase. This warranty does not apply to the batteries used in the hardware products. Rabbit Semiconductor Inc. or Dominion Electronics, at their sole discretion, will either repair or replace the defective hardware product at no charge or to refund the purchase price. This warranty is void if the hardware product has been altered or damaged by accident, misuse, or abuse.

### **Software Products**

Software including, without limitation, Dynamic C<sup>®</sup> SE, Dynamic C<sup>®</sup> 32 and Dynamic C<sup>®</sup> Premier products ARE LICENSED AS IS

### **RMA Procedure**

Should a problem arise, or should you need to return a hardware product for any reason, you must obtain a Return Material Authorization (RMA) number. Contact the Customer Service Department at Dominion Electronics on 02 9906 6988. Please have available the product part number, serial number, invoice number, invoice date and a description of the suspected problem, failure, or other reason for return of the product.

### **Repair Eligibility for hardware products out of warranty**

Hardware products with a quantity 1 list price of \$190 or over are eligible for repair for up to one year after invoice date. Hardware products under \$190 are **not eligible** for repair. Repair fees are fixed at 80% of quantity 1 list price. If you do not have specific "Support Services Agreement" please allow a minimum of 6 weeks for repair or replacement.

### **Disclaimer of Warranties**

THESE WARRANTIES ARE MADE IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, OF MERCHANTABILITY, FITNESS FOR A SPECIFIC PURPOSE, NONINFRINGEMENT OR THEIR EQUIVALENTS UNDER THE LAWS OF ANY JURISDICTION, EXCEPT THE WARRANTIES EXPRESSLY STATED HEREIN. THE REMEDIES SET FORTH HEREIN SHALL BE THE SOLE AND EXCLUSIVE REMEDIES OF ANY PURCHASER WITH RESPECT TO ANY DEFECTIVE PRODUCT.

### **Limitation on Liability**

UNDER NO CIRCUMSTANCES SHALL RABBIT SEMICONDUCTOR Inc. OR DOMINION ELECTRONICS BE LIABLE FOR ANY LOSS, DAMAGE OR EXPENSE SUFFERED OR INCURRED WITH RESPECT TO ANY DEFECTIVE PRODUCT. IN NO EVENT SHALL RABBIT SEMICONDUCTOR Inc. OR DOMINION ELECTRONICS BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT YOU MAY SUFFER DIRECTLY OR INDIRECTLY FROM USE OF ANY PRODUCT.